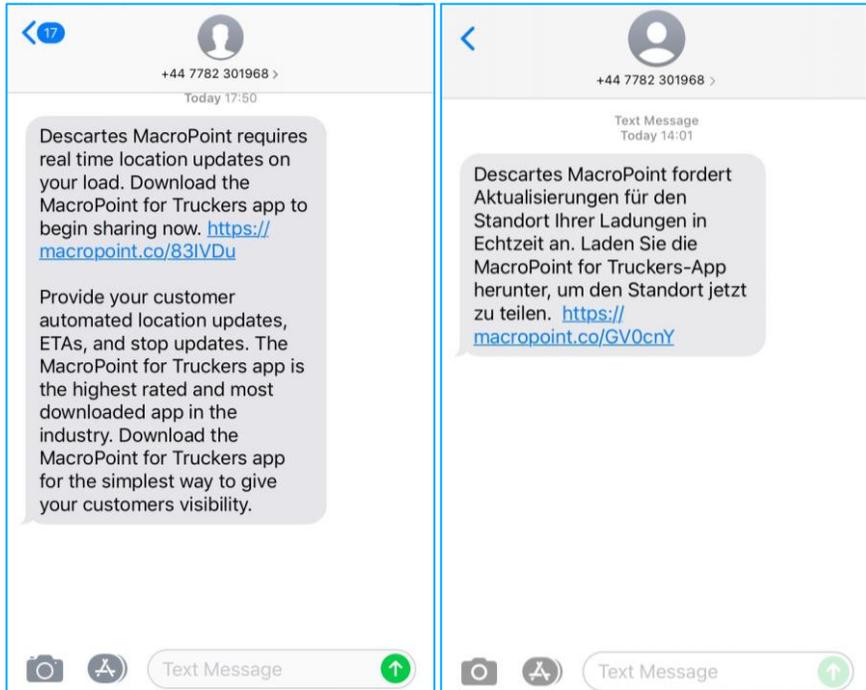


Descartes MacroPoint™ App Installation Instruction

MacroPoint App Installation for Apple Devices

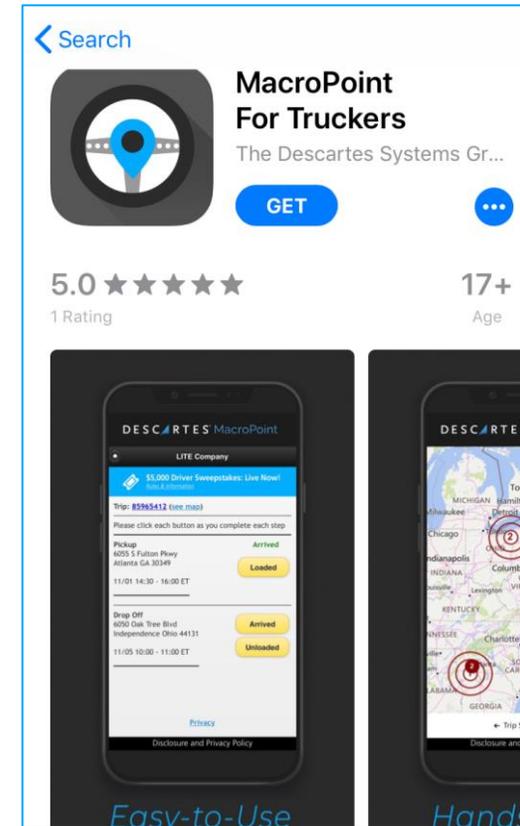
How to get the MacroPoint app on Apple Devices?

Click the link in the text message if received (To download the app from the app store. The language of the message will be the same as the country that the phone number is assigned to).



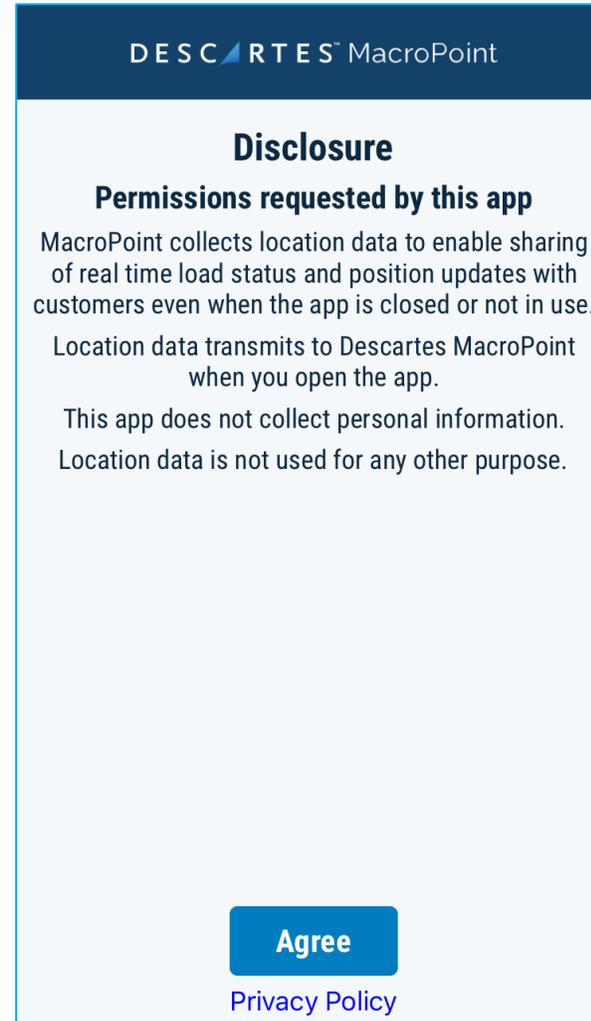
Or

Search “MacroPoint for Truckers” in the App Store and press download.



After downloading the app

1. Select “Agree” to the MacroPoint permission required by the app to work fully.



Phone number verification

2. Confirm your country extension number or change to correct country extension number for your country from the dropdown list.

DESCARTES MacroPoint

Verification

MacroPoint will send you a text with a verification code to enter in the next step.

Enter your phone number

+44 XX XXXX XXXX

Submit

Message and data rates may apply. Periodic load messages may be sent via text. Message frequency depends on load activity. Reply HELP for support, or STOP to unsubscribe.

[Privacy Policy](#)

3. Enter your phone number into the box provided (phone number should contain 8 digits) and press “Submit”.

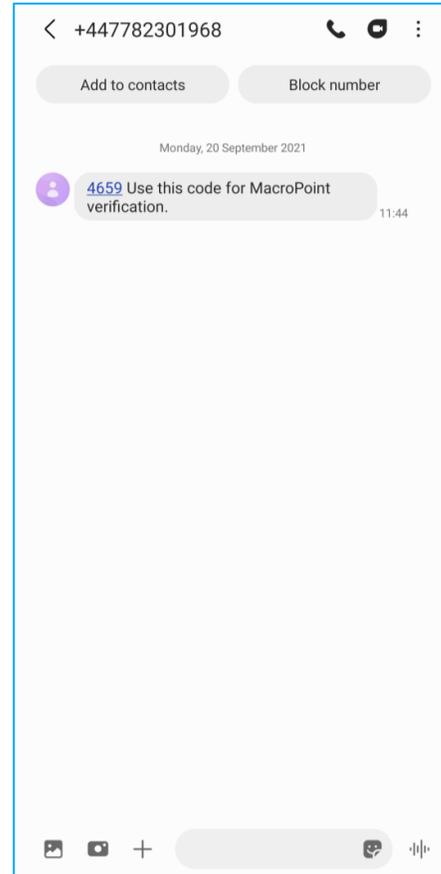
DESCARTES MacroPoint

Clear Done

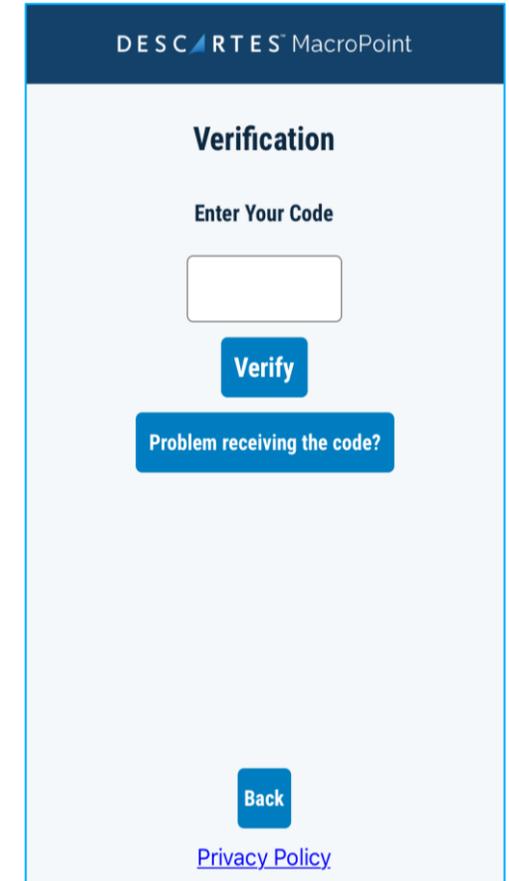
	United States	+1
	Canada	+1
	Mexico	+52
	Australia	+61
	Albania	+355
	Andorra	+376
	Austria	+43
	Belarus	+375
	Belgium	+32

Phone number verification

4. You will receive a message with the verification PIN code for MacroPoint.

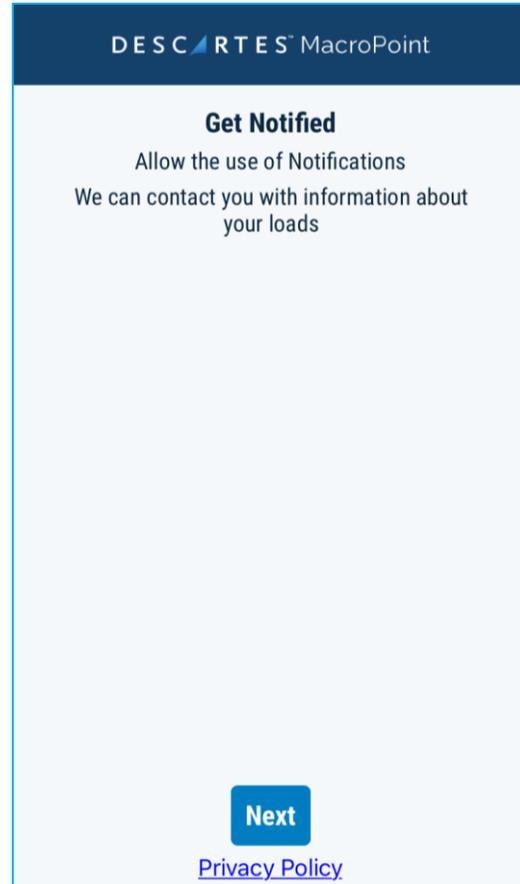


5. Enter the PIN code provided into the box provided on the MacroPoint app and press "Verify".

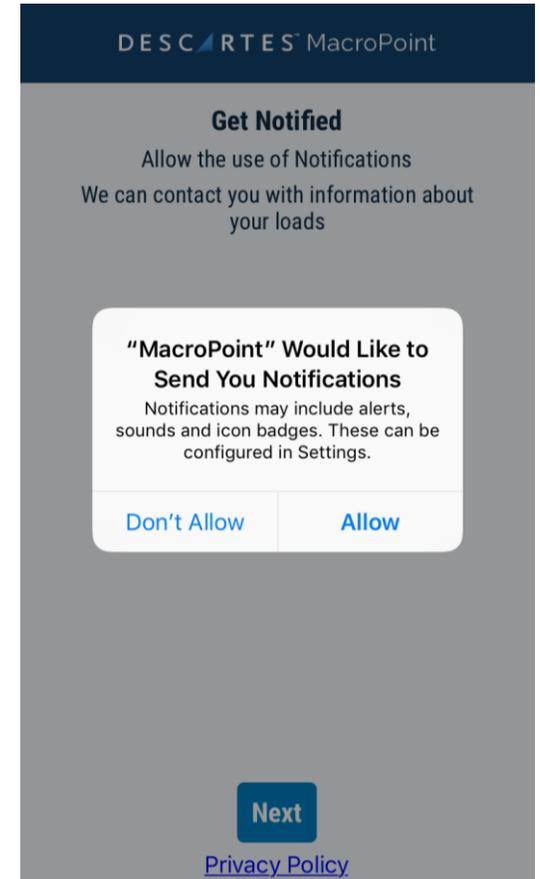


Notifications

6. Press “Next”

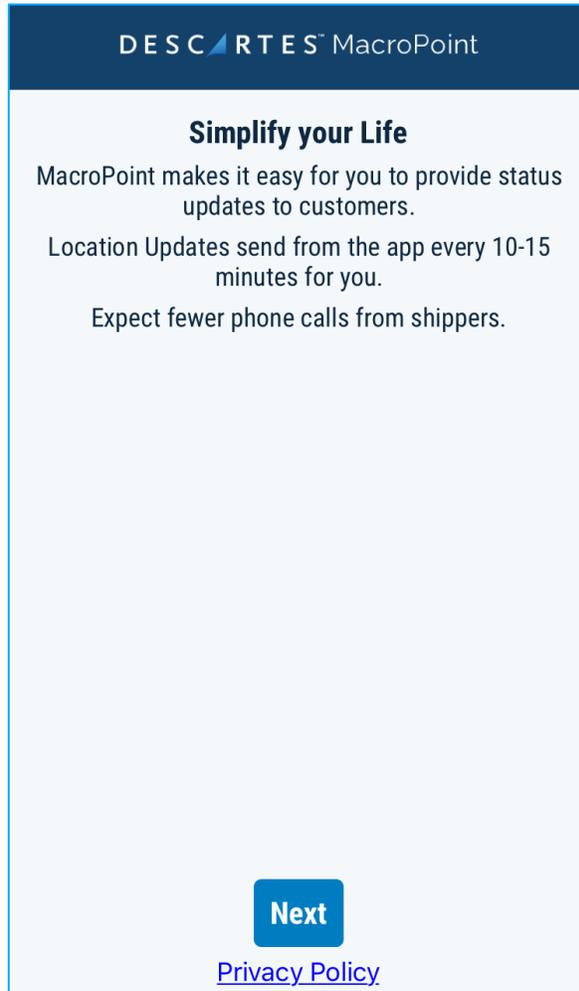


7. Press “Allow” to allow MacroPoint to notify you



Privacy Information

8. Select “Next” for the page titled “Simply your life” after reading the content.



DESCARTES MacroPoint

Simplify your Life

MacroPoint makes it easy for you to provide status updates to customers.

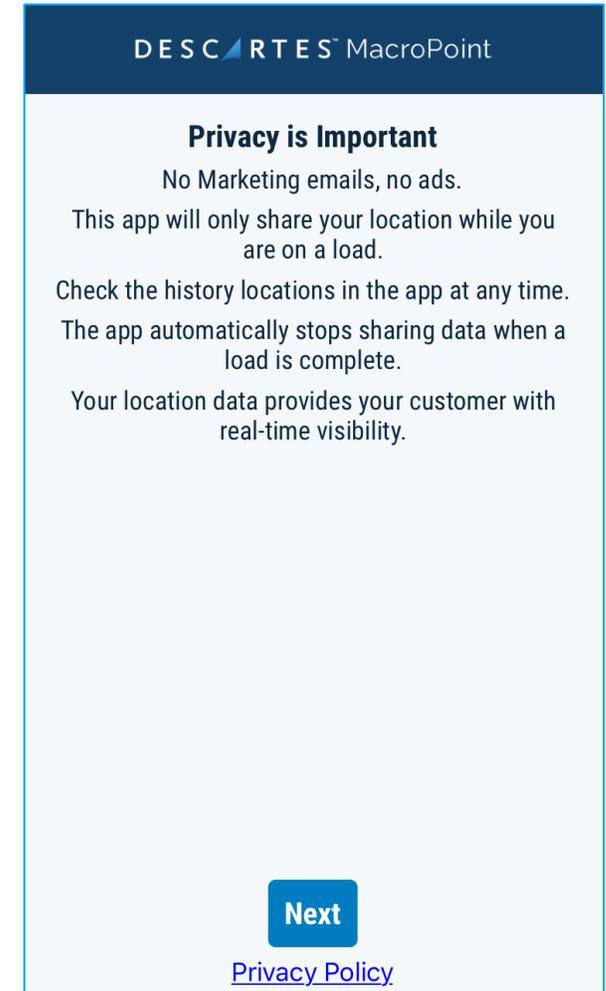
Location Updates send from the app every 10-15 minutes for you.

Expect fewer phone calls from shippers.

[Next](#)

[Privacy Policy](#)

9. Select “Next” for the page titled “Privacy is Important” after reading the content.



DESCARTES MacroPoint

Privacy is Important

No Marketing emails, no ads.

This app will only share your location while you are on a load.

Check the history locations in the app at any time. The app automatically stops sharing data when a load is complete.

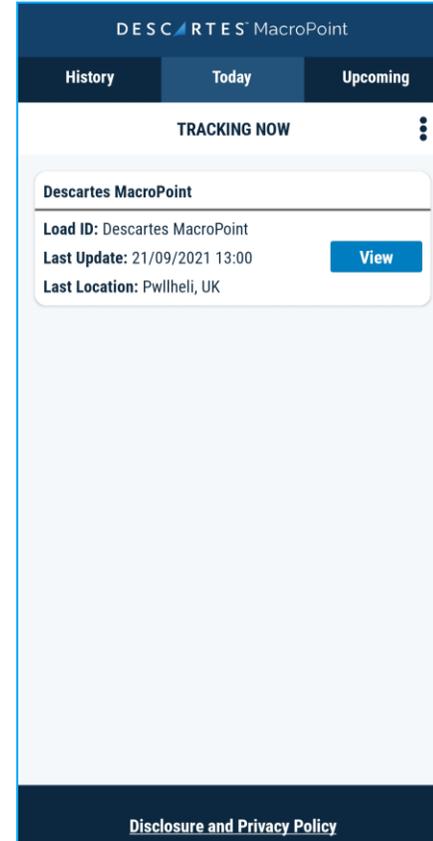
Your location data provides your customer with real-time visibility.

[Next](#)

[Privacy Policy](#)

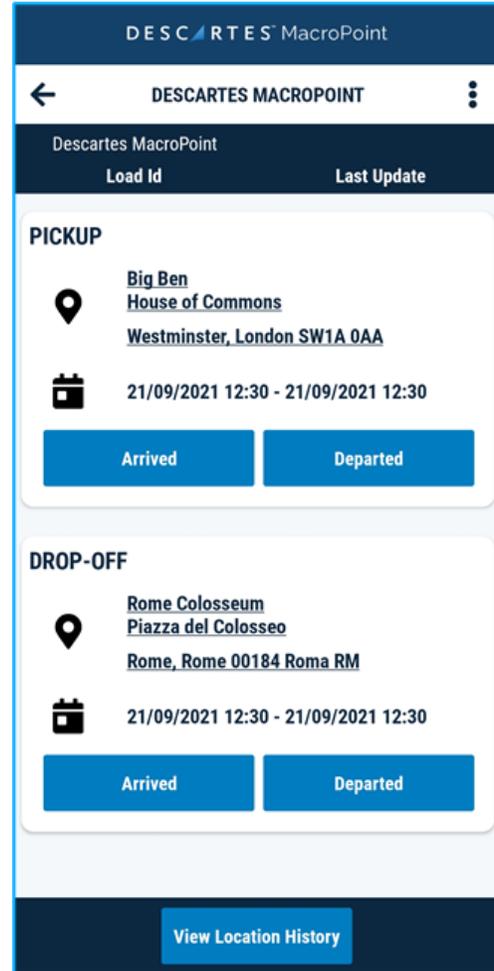
Home screen

10. This menu shows your loads on MacroPoint. Click “View” to access more details about the load.

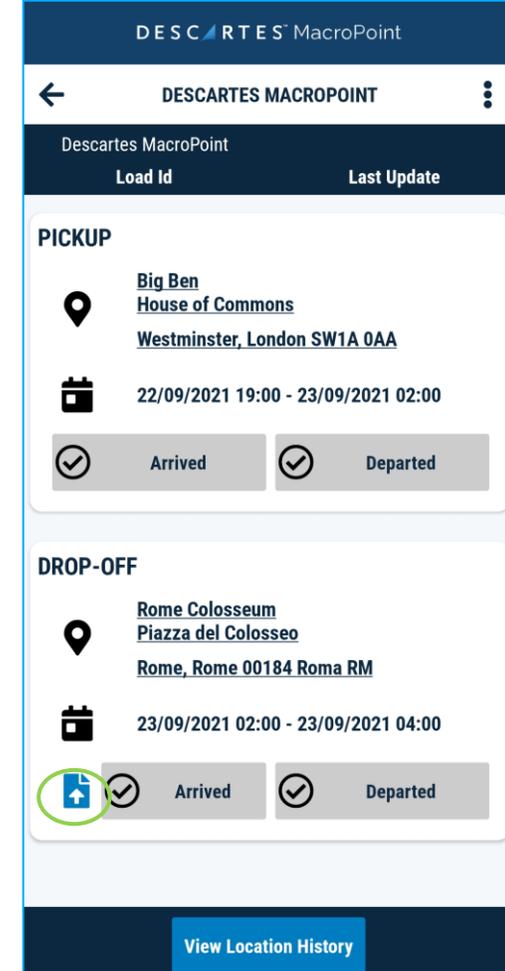


Arrival and departure information

11. From the MacroPoint app you can tell your customer that you have arrived or departed from the desired locations.



12. In the green circle a page symbol can be seen. When arrived at drop off location photo evidence can be additionally provided to the customer.



MacroPoint App Installation for Android Devices

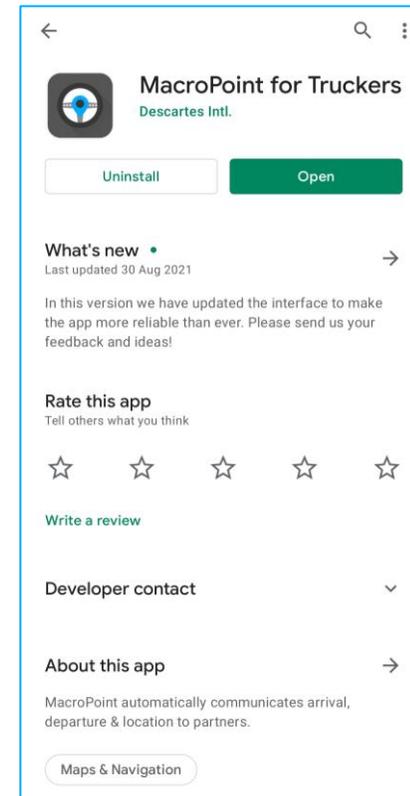
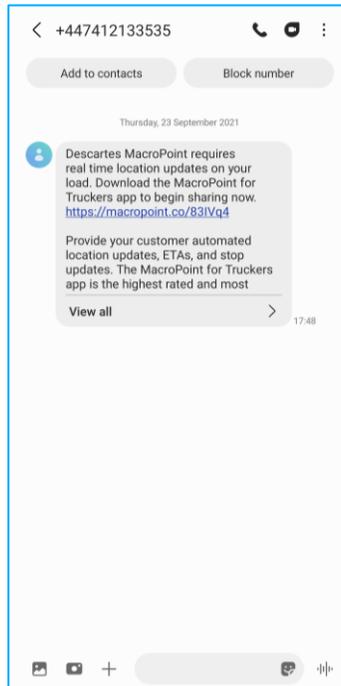
How to get the MacroPoint app on Android Devices?

Click the link in the text message if received. To download the app from the Play Store. (To download the app from the app store.

The language of the message will be the same as the country that the phone number is assigned to).

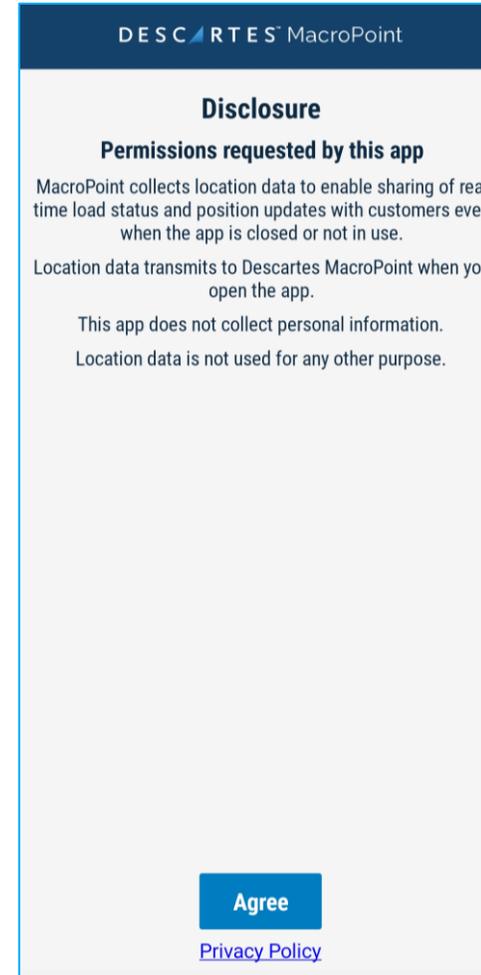
Or

Search “MacroPoint for Truckers” in the Play Store and press download.



After downloading the app

1. Select “Agree” to the MacroPoint permission required by the app to work fully.



Phone number verification

2. Confirm your country extension number or change to correct country extension number for your country from the dropdown list.

DESCARTES MacroPoint

Verification

MacroPoint will send you a text with a verification code to enter in the next step.

Enter your phone number

+44

Submit

Message and data rates may apply. Periodic load messages may be sent via text. Message frequency depends on load activity. Reply HELP for support, or STOP to unsubscribe.

[Privacy Policy](#)

3. Enter your phone number into the box provided (phone number should contain 8 digits) and press “Submit”.

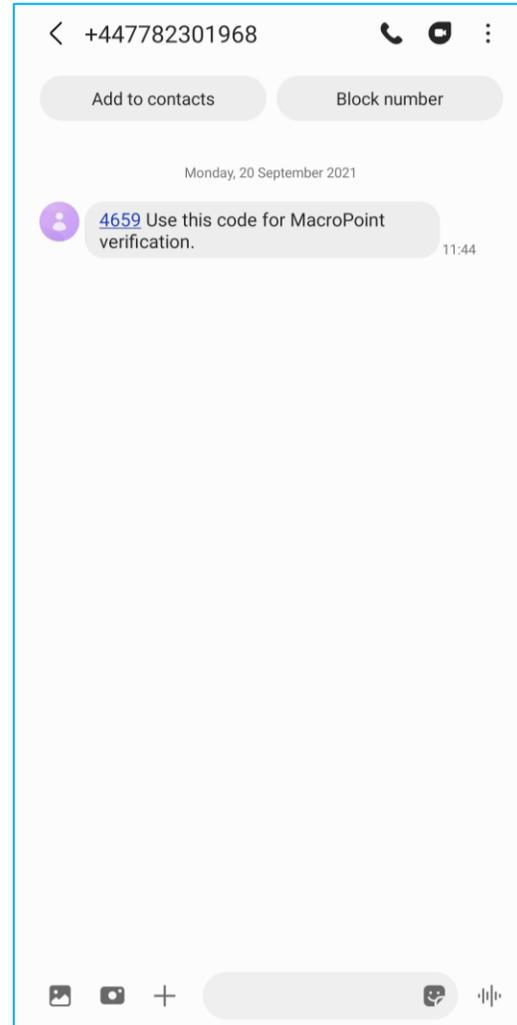
DESCARTES MacroPoint

Clear Done

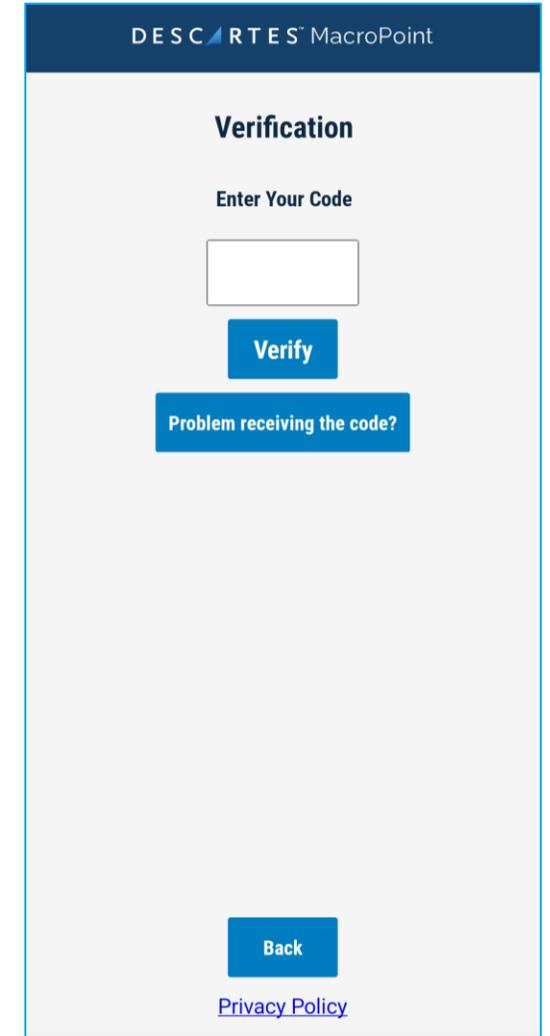
	United States	+1
	Canada	+1
	Mexico	+52
	Australia	+61
	Albania	+355
	Andorra	+376
	Austria	+43
	Belarus	+375
	Belgium	+32
	Bosnia	+387
	Bulgaria	+359
	Croatia	+385

Phone number verification

4. You will receive a message with the verification PIN code for MacroPoint.

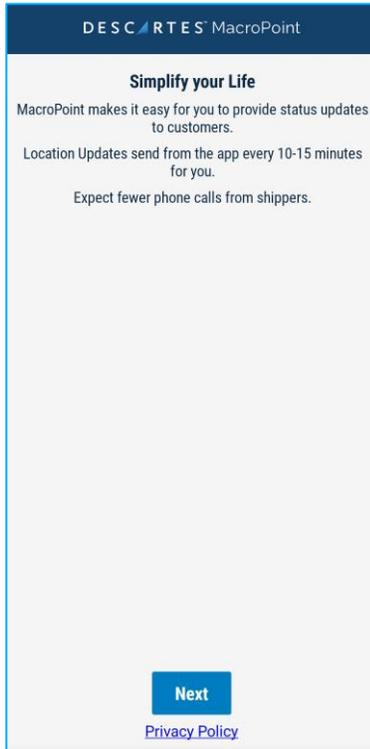


5. Enter the PIN code provided into the box provided on the MacroPoint app and press "Verify".

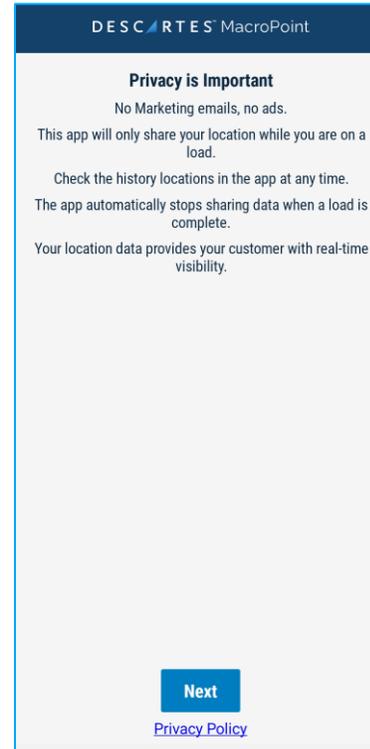


Privacy Information

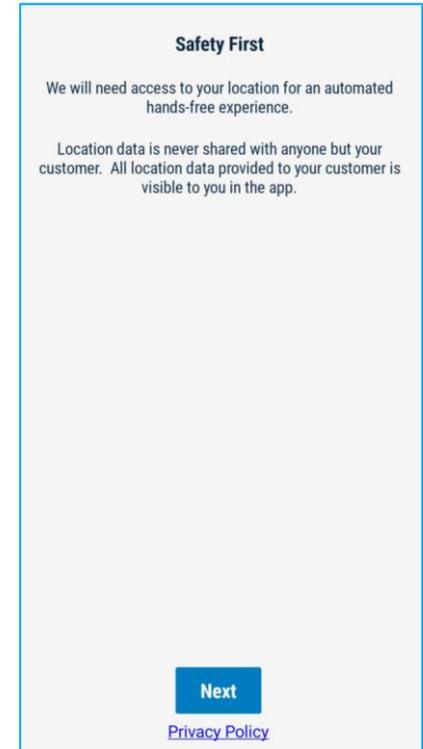
6. Select “Next” for the page titled “Simply your life” after reading the content.



7. Select “Next” for the page titled “Privacy is Important” after reading the content.

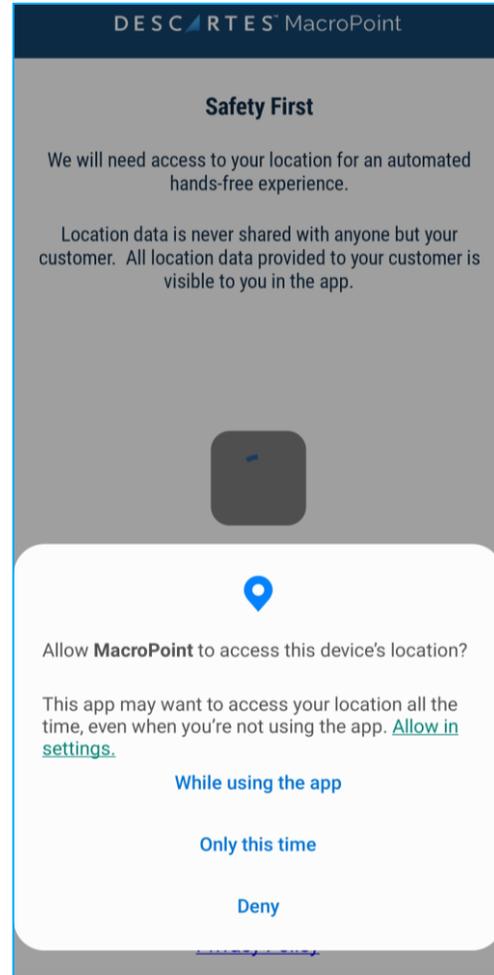


8. Select “Next” for the page titled “Safety First” after reading the content.

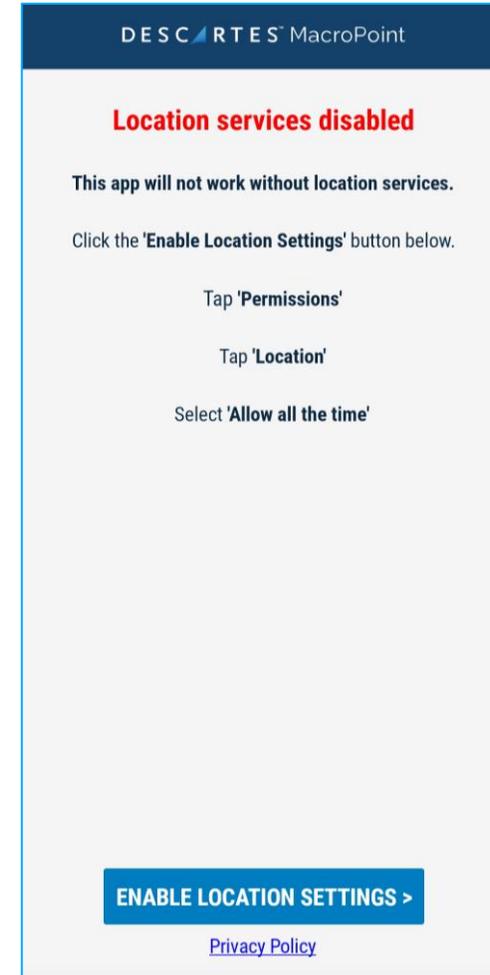


Location access

9. Select “while using the app”

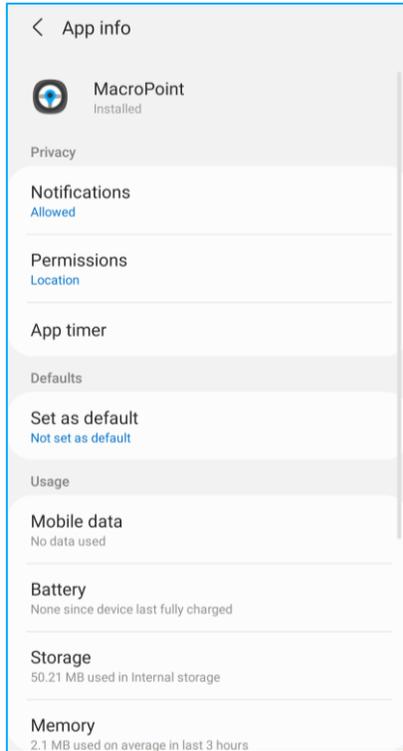


10. When is page appears click on “Enable Location settings” and

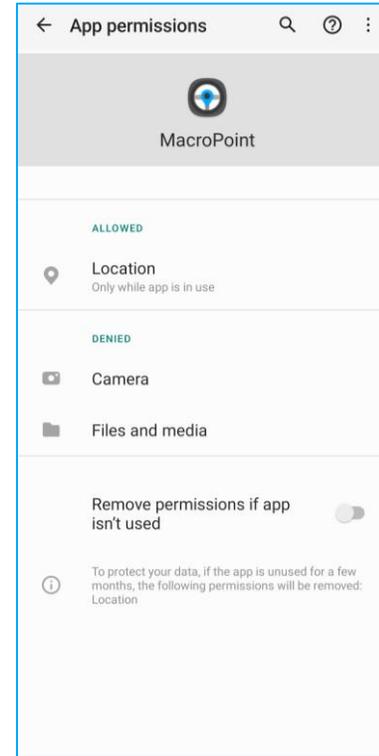


Location Permission

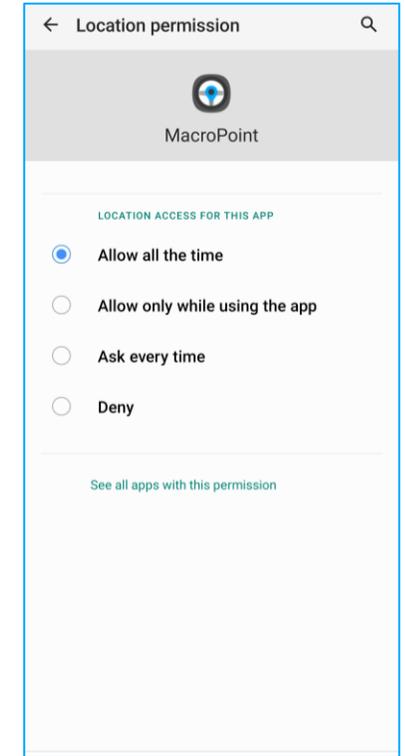
11. Select
“Permission
locations”



12. Under the
“Allow section
select
“Location”

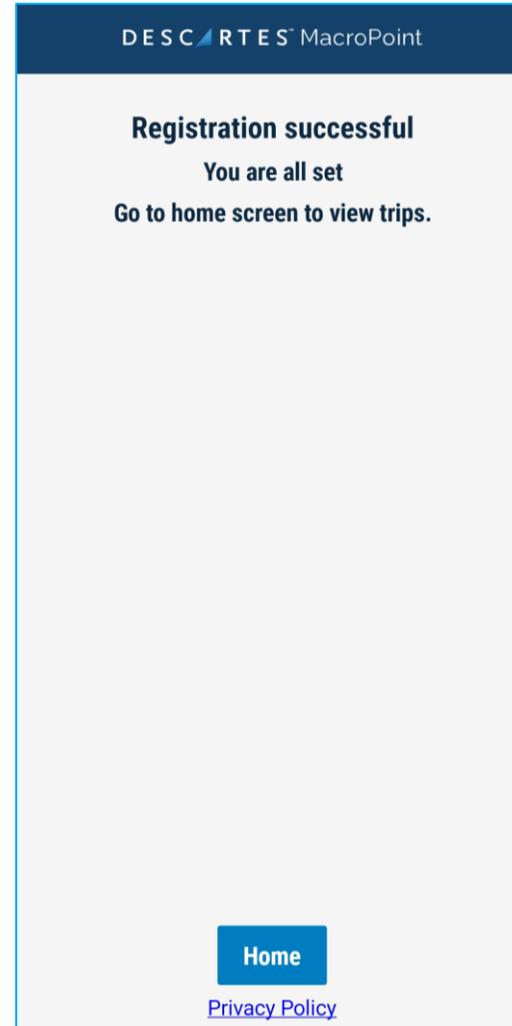


13. Select
“Allow all the
time” from the
list and return
to the app



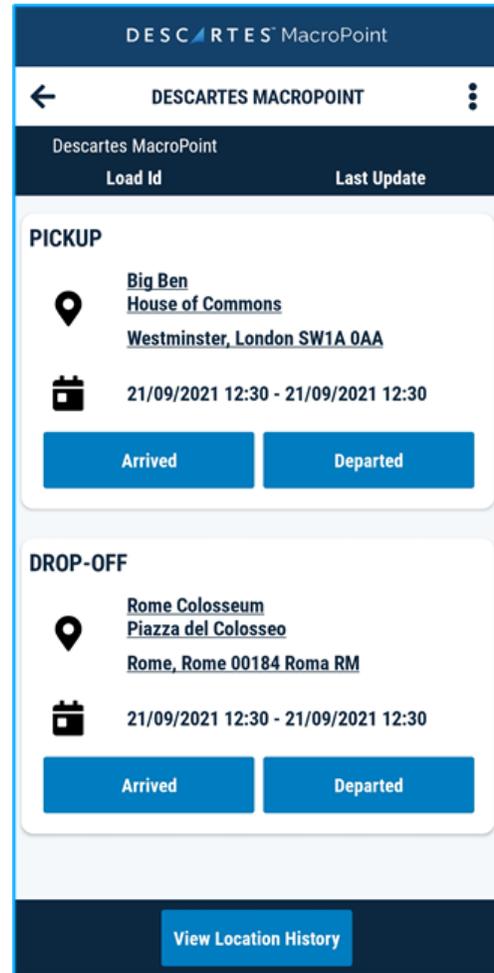
Home Page

14. Select “Home”
to access the
MacroPoint home
page

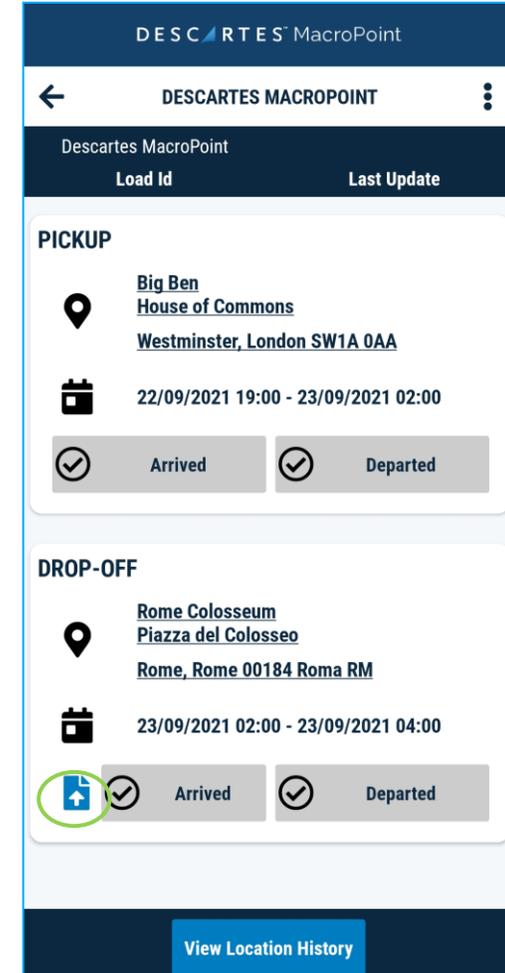


Arrival and departure information

15. From the MacroPoint app you can tell your customer that you have arrived or departed from the desired locations.



16. In the green circle a page symbol can be seen. When arrived at drop off location photo evidence can be additionally provided to the customer.



Thank you for using Descartes MacroPoint

For any questions contact our MacroPoint
Service Desk 1-888-544-3844, Option 2

Click Here for the Customer Service Portal or
Email servicedesk@descartes.com