### Descartes MacroPoint™ App Installation Instruction



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### MacroPoint App Installation for Apple Devices



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# How to get the MacroPoint app on Apple Devices?

Or

#### Click the link in the text message if

received (To download the app from the app store. The language of the message will be the same as the country that the phone number is assigned to).



Search "MacroPoint for Truckers" in the App Store and press download.



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### After downloading the app

1.Select "Agree" to the MacroPoint permission required by the app to work fully.

#### DESC/RTES<sup>®</sup> MacroPoint

#### Disclosure

#### Permissions requested by this app

MacroPoint collects location data to enable sharing of real time load status and position updates with customers even when the app is closed or not in use. Location data transmits to Descartes MacroPoint when you open the app.

This app does not collect personal information. Location data is not used for any other purpose.



### **Phone number verification**

2. Confirm your
country extension
number or
change to correct
country extension
number for your
country from the
dropdown list.



Verification MacroPoint will send you a text with a verification code to enter in the next step.



Message and data rates may apply. Periodic load messages may be sent via text. Message frequency depends on load activity. Reply HELP for support, or STOP to unsubscribe.

**Privacy Policy** 

3. Enter your
phone number
into the box
provided (phone
number should
contain 8 digest)
and press
"Submit".



### Phone number verification

4. You will receive a message with the verification PIN code for MacroPoint.



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5. Enter the PIN code provided into the box provided on the MacroPoint app and press "Verify".



### Notifications

#### 6. Press "Next"

#### DESCARTES MacroPoint

**Get Notified** Allow the use of Notifications We can contact you with information about your loads 7. Press "Allow" toallow MacroPointto notify you

#### DESC/RTES MacroPoint

**Get Notified** Allow the use of Notifications We can contact you with information about your loads

"MacroPoint" Would Like to Send You Notifications Notifications may include alerts, sounds and icon badges. These can be configured in Settings.

Don't Allow Allow

Next

**Privacy Policy** 

Next Privacy Policy



### **Privacy Information**

8. Select "Next" for the page titled "Simply your life" after reading the content.

#### DESC/RTES<sup>®</sup> MacroPoint

Simplify your Life MacroPoint makes it easy for you to provide status updates to customers. Location Updates send from the app every 10-15 minutes for you. Expect fewer phone calls from shippers.

Next

**Privacy Policy** 

9. Select "Next" forthe page titled"Privacy isImportant" afterreading the content.

#### DESC/RTES<sup>®</sup> MacroPoint

Privacy is Important No Marketing emails, no ads. This app will only share your location while you are on a load. Check the history locations in the app at any time. The app automatically stops sharing data when a load is complete. Your location data provides your customer with real-time visibility.





#### Home screen

10. This menu shows your loads on MacroPoint. Click "View" to access more details about the load.



### Arrival and departure information

11. From the MacroPoint app you can tell your customer that you have arrived or departed from the desired locations.



12. In the green circle a page symbol can be seen. When arrived at drop off location photo evidence can be additionally provided to the customer.



### MacroPoint App Installation for Android Devices



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# How to get the MacroPoint app on Android Devices?

Or

## Click the link in the text message if received. To download the app from

the Play Store. (To download the app from the app store.

The language of the message will be the same as the country that the phone

number is assigned to).



Search "MacroPoint for Truckers" in the Play Store and press download.



### After downloading the app

1.Select "Agree" to the MacroPoint permission required by the app to work fully.

#### DESC/RTES MacroPoint

#### Disclosure

#### Permissions requested by this app

MacroPoint collects location data to enable sharing of real time load status and position updates with customers even when the app is closed or not in use. Location data transmits to Descartes MacroPoint when you open the app. This app does not collect personal information. Location data is not used for any other purpose.



Privacy Policy

### Phone number verification

2. Confirm your
country extension
number or
change to correct
country extension
number for your
country from the
dropdown list.

#### DESC/RTES<sup>®</sup> MacroPoint



Privacy Policy

3. Enter your phone number into the box provided (phone number should contain 8 digest) and press "Submit".



#### 

### Phone number verification

4. You will receive amessage with theverification PIN codefor MacroPoint.



5. Enter the PIN code provided into the box provided on the MacroPoint app and press "Verify".

DESCARTES MacroPoint
Verification
Enter Your Code
Verify
Problem receiving the code?
Back
Privacy Policy



### **Privacy Information**

6. Select "Next" for the page titled "Simply your life" after reading the



content.

#### DESC / RTES MacroPoint

Simplify your Life MacroPoint makes it easy for you to provide status updates Location Updates send from the app every 10-15 minutes

7. Select "Next" for the page titled "Privacy is Important" after reading the content.

#### DESC/RTES MacroPoint

Privacy is Important No Marketing emails, no ads. This app will only share your location while you are on a Check the history locations in the app at any time. The app automatically stops sharing data when a load is complete. Your location data provides your customer with real-time visibility

"Next" for the page titled "Safety First" after reading

8. Select

the content.



We will need access to your location for an automated

hands-free experience. Location data is never shared with anyone but your

Safety First

customer. All location data provided to your customer is visible to you in the app.

Privacy Policy	



### Location access

9. Select "while using the app"



#### DESCARTES MacroPoint

#### Location services disabled This app will not work without location services. Click the 'Enable Location Settings' button below. Tap 'Permissions' Tap 'Location' Select 'Allow all the time' **ENABLE LOCATION SETTINGS >**

**Privacy Policy** 



### **Location Permission**

11. Select "Permission locations"



	← Location permission Q
13. Select	$\odot$
"Allow all the	MacroPoint
time" from the	LOCATION ACCESS FOR THIS APP     Allow all the time
list and return	<ul> <li>Allow only while using the app</li> <li>Ask every time</li> </ul>
to the app	ODeny
	See all apps with this permission
	13. Select "Allow all the time" from the list and return to the app



#### Home Page

14. Select "Home"to access theMacroPoint homepage

#### DESC/RTES<sup>-</sup> MacroPoint

Registration successful You are all set Go to home screen to view trips.





### Arrival and departure information

15. From the MacroPoint app you can tell your customer that you have arrived or departed from the desired locations.



16. In the green circle a page symbol can be seen. When arrived at drop off location photo evidence can be additionally provided to the customer.



## Thank you for using Descartes MacroPoint

For any questions contact our MacroPoint Service Desk 1-888-544-3844, Option 2

Click Here for the Customer Service Portal or Email servicedesk@descartes.com

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